

# 2022 ESG Impact & Progress Report







**At Liverpool ONE, we truly care about the way we run our business, placing communities and sustainability at the heart of our decision making.**

We are incredibly proud of our Green Flag-awarded Chavasse Park, and we are continually working to ensure that it is used in the best way possible to improve the quality of life for local people.

This year, we have taken important steps to become more sustainable and get to Net Zero. This includes the installation of our living green wall, which houses 8,000 pollinator-friendly plants; the launch of the Greener Future Fund, which empowers young people to take action against climate change; and the Everyday Climate Heroes Exhibition which showcased local people making a difference.

Of course, communities are at the core of everything we do at Liverpool ONE. For example, as part of our work with the Liverpool ONE Foundation, we have helped support the mental health of around 30,000 young people, setting up 'happy to chat' tables and working with local charities, to name just a couple of recent initiatives.

Ensuring we champion the city region's culture and talent is extremely important to us, so we're thrilled to have hosted more than 100 organisations during events such as The World Reimagined and the Liverpool Arab Arts Festival, plus Chess Fest and The Sketch Club.

We continue to take steps forward in our journey to become more sustainable and enhance communities, with the help of our visitors, residents and partners across the city region.

**Liverpool ONE Leadership Team**





Happy to Chat Tables  
03 February



Mental Health Speech Bubbles  
07 February



Green Wall Chavasse Park  
18 March



Everyday Climate Heroes  
26 May



First Five Festival  
18 June

# A year at a glance



04

Sketch Club  
09 July



ChessFest  
17 July



Tickle the Ivories Pianos  
July - September



The World Reimagined  
August - October



Wirral Sports Awards  
13 October

05



To enjoy  
Liverpool today and  
tomorrow, we work  
hard to have a positive  
impact on our  
communities and the  
environment.



# Our Commitments to the Environment

We take pride in protecting and maintaining our natural environment.

**We work with the environment around three pillars:**



## Waste

We aim to maintain 100% zero waste to landfill and encourage the reduction of waste generated by occupiers and visitors.



## Green Spaces

We work to increase the biodiversity across Liverpool ONE year on year.



## Energy & Transport

Our aim is to reduce energy consumption year on year, continue to produce onsite renewable energy and facilitate green travel options into Liverpool ONE.





# Our 2022 Environment Highlights

Tree Giveaway  
with The Mersey  
Forest

1,131,063 kWh  
generated by  
our solar  
panels

Green Flag  
for Chavasse Park  
for the 10th  
consecutive year

Maintained  
100% Zero  
waste to landfill

Green Wall  
installed on  
Chavasse Park

Hosted  
the Everyday  
Climate Heroes  
Exhibition

Launched  
Greener Futures  
Fund





# Other Environment initiatives

## Managing Waste

In an average year, we remove 3,230.88 tonnes of waste. We maintain a zero waste to landfill commitment. On site we recycle 41% of this waste, the rest is reclassified to identify further recyclable materials. The remainder gets either transformed into construction materials or turned into energy at an Energy From Waste facility.

We have ambitious targets to increase our recycling rates and we are working with our occupiers to reduce waste and improve recycling practice. Recent initiatives include working with restaurants to reduce food waste and contamination.

## Shopping Responsibly

A significant focus has been given to understanding the sustainability efforts of all occupiers at Liverpool ONE. A guide to shopping responsibly has been created with regular communications shared with our visitors and followers on social media. The web page, continuously updated with new initiatives has seen the page rank in the top 5 viewed pages when promoted through social media or as part of key dates, such as World Environment Day.

## Nature Trail

To promote our year-round commitment to sustainability education, we have turned the Nature Trail into an all year activity with the creation of the brand-new Winter Edition of the Nature Trail to invite families with young children to explore the wildlife and plants across Chavasse Park.



## Improving Green Spaces

Planters with live trees and pollinating flowers were installed in Peter's Square contributing towards a greener and more biodiverse Liverpool ONE.

## Honeybees

Liverpool ONE is home to 160,000 honeybees with beehives located on the rooftops of Liverpool ONE, which were awarded the 'Bees Knees' Award in 2020. They joined Liverpool ONE in 2019 as an initiative to nurture biodiversity in our local environment. Since their arrival, over 80 jars of honey have been harvested.

We participated in an e-waste collection drive in November 2022, partnering with REPIC to encourage correct disposal of WEEE waste. This resulted in 1.2 tonnes of e-waste being responsibly collected and treated, with us submitting the most waste throughout participating businesses.

## Waste Management Recognition

The Waste Management System in place at Liverpool ONE recently assisted us in successfully gaining our ISO14001 accreditation which helps organisations reduce their environmental impact while growing their business – ultimately achieving sustainable success.



# In Focus: Greener Futures Fund

**The Greener Futures Fund has been created to empower young people to take local action on climate change as part of Grosvenor's new £1m+ community investment programme.**

In 2022 the Greener Futures Fund has awarded 11 organisations from across the Liverpool City Region grants of up to £5,000, collectively benefiting around 13,389 people. All of the initiatives the Fund is supporting benefit people aged 24 years and under.





# Greener Futures Fund 2022 Grants



## Wirral

- 1. **Heart 4 Refugees CIC**  
Funding to improve the outdoor area of the premises.
- 2. **Earth Moves Cooperative**  
Providing education and encourage environmentally conscious behaviour to children and young people.

## Sefton

- 3. **Parenting 2000**  
Empowering young people in the local community to upcycle clothing and learn about the environmental impact of fashion.
- 4. **B 4 Biodiversity CIC**  
Young people to lead on our 'Bees and Boats' project.
- 5. **Netherton Park Community Association**  
To deliver a 'green space recovery' plan in the local area.
- 6. **Theatre in the Rough Festival**  
Creative art project to both articulate and address the phenomenon of Climate Anxiety as an urgent mental health issue for young people.

## Liverpool

- 7. **Brighter Futures Northwest**  
Providing activities for young people that will encourage them to care for green spaces.
- 8. **Croxteth and Gillmoss Community Federation**  
Screen printing workshops for young people in the community.
- 9. **Dovecot and Princess Drive Community Association**  
To transform the garden space into a vertical food garden and zen space.

## St. Helens

- 10. **Centre 63**  
To deliver projects in Upcycling/recycling and Food waste/Grow your own for children and young people.
- 11. **My Outdoor Classroom CIC**  
Providing nature activities to children and young people.





It is part of our  
responsibility to ensure  
we protect the  
environment and  
communities for future  
generations to come.





Young Marketeers Schools  
Charity Veg Sale

# Our Commitments to Communities & People

Our communities are the lifeblood of the work we do at Liverpool ONE.

We work with communities around three pillars:



## Young People

Our aim is to positively impact the lives of around 30,000 young people working with local organisations each year via the Liverpool ONE Foundation supporting local charities working with young people and mental health.



## Inclusivity

Working with partners and community groups to make Liverpool ONE welcoming to everyone.



## Wellbeing

Every year we work with over 100 local artists and organisations showcasing Arts & Culture from across the region with the aim to improve people's wellbeing.



# Our 2022 Community & People Highlights

Launched the ONE More  
campaign to support  
families in need during Winter.

11 additional organisations  
awarded funding via the  
Liverpool ONE Foundation



Hosted over 70 school and community  
choirs, over 20 dance groups during  
the year and over 100 performances  
as part of Tickle the Ivories.



Hosted all The World  
Reimagined Globes  
during October.



Hosted community events  
including: Sketching Day,  
Chess Fest and Boat of Hope  
over the Summer.



# Other Community & People initiatives

## Supporting Wellbeing and Mental Health

Through the year we are involved in numerous initiatives to support the wellbeing and mental health of visitors and the communities across Liverpool City Region.

We sponsored the Wirral Sports Awards rewarding those participating in sports, while the return of our Ping! tables provide a great opportunity to enjoy a game of ping pong outdoors and encourage physical fitness.

The different Mental Health Awareness pop-ups during the year proved a great success with participating organisations.

We sponsored the Box of Hope which provided mental health resources for families to access in celebration of Bernie Hollywood's rowing adventure across the Atlantic with the Boat of Hope. We also hosted Bernie Hollywood with his boat in Paradise Place, supporting his message of positive mental health in young people.

## Cultural Collaborations

During the year we supported and collaborated with artists and cultural organisations to ensure culture is available to everyone. Some of those collaborations included commissioning artist Neil Keating to re-design the Liverpool Sign, working with numerous artists to redesign the Tickle the Ivories pianos, hosting over 100 performances during our much loved piano festival, and participation in city trails such as the Sound Drops. Working with local community groups and historians we launched The Heritage Trail at Liverpool ONE. The free and fully-accessible trail invites visitors to discover 300 years of Liverpool's history.

## Slavery Remembrance Day

Working with National Museums Liverpool and partners across the city we supported the Walk of Remembrance organised for Slavery Remembrance Day with performances taking place at Liverpool ONE.

## Young Marketeers Schools Charity Veg Sale

Hosted the Young Marketeers on their pop-up stall selling fresh vegetables and herbs that they had grown at their school.

## Supporting Young Families

Hosted and co-funded the First Five Festival on Chavasse Park bringing together a wide range of advice and experts for parents raising babies and toddlers. We also hosted the Liverpool Bambis World Breastfeeding Picnic, raising awareness of the benefits of breastfeeding and the spaces available across the city.

## All for ONE

Our internal mental health and wellbeing programme 'All for ONE' led by our Wellbeing Champions organising anything from sport activities and cooking to training and awareness activities. Some of the recent initiatives include a mindfulness session with Tom Owens and Paint Yourself Positive sessions.



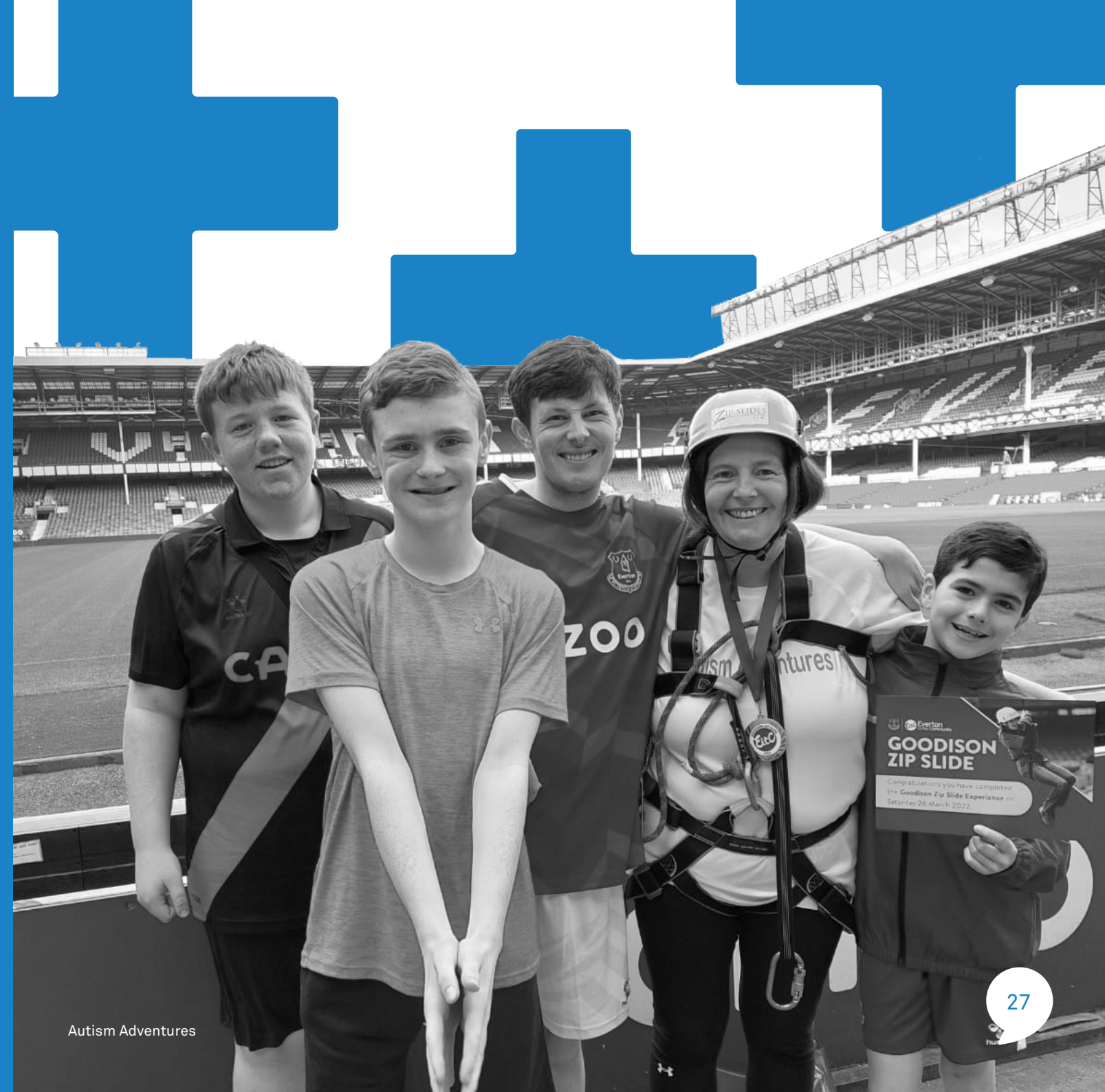


# In Focus: Liverpool ONE Foundation

The Liverpool ONE Foundation, administered by the Community Foundation for Merseyside (CFM), invests in community projects across Liverpool City Region that promote positive mental health and wellbeing among the city's young people.

Since its launch in 2009, it has donated more than £2.8m to community projects with grants of up to £15,000 per year for up to two years per cause, £283,000 of which was given out during the last year alone.

During 2022, 11 additional organisations were awarded funding via the Liverpool ONE Foundation which can be seen overleaf. These organisations join 8 groups which were awarded a 2-year grant in 2021 including: Priority Youth Project, Ykids, Footsteps 2000 Limited, Elsie's Moon, The Positivitree Ltd, Engage & Change CIC, Next Chapter NW CIC and Comics Youth CIC.





# Liverpool ONE Foundation 2022 Grants



## Wirral

- 1. **Tailored Yarn CIC**  
To improve the wellbeing of bereaved children through art.
- 2. **Utopia Project CIC**  
To fund a Project Lead for the group's mental health and wellbeing service Hatch.

## Sefton

- 3. **Shy Lowen (Horse Sanctuary) Care Committee**  
To work with vulnerable children and young people facing poor mental health and behavioural issues via a six week equine therapy programme.
- 4. **Conquer Life CIC**  
The funding will be used to provide support for vulnerable young people in the local community.

## Knowsley

- 5. **Tower Hill ABC CIC**  
To offer Mindset Programs that provide children and young people with critical tools to help build and maintain a happy and a healthy mindset.

## St. Helens

- 6. **Deafness Resource Centre Limited**  
To continue providing support to children who are deaf or have hearing loss and their families in St Helens and Halton.

## Liverpool

- 7. **Walton Youth Project**  
To offer young people a Drawing and Talking programme, focused on building healthy attachments and resolving trauma.
- 8. **Creative Spaces Company Liverpool CIC**  
To fund a coordinator to run the Story Box project, which promotes reading for pleasure for children and families.
- 9. **Daisy Inclusive UK**  
To provide a mental health and wellbeing project to at risk young people.
- 10. **Revved Up Limited**  
To deliver a programme to young adults that comprises skill-building and training with confidence building and mental health support to improve employment opportunities and wellbeing.
- 11. **Autism Adventures Training Ltd CIC**  
To create a digital platform that autistic young people can access to support their mental health.





Our place is  
Liverpool ONE.  
It's a place to live, to  
work and a place for  
millions to visit time  
and again.



# The next steps

## Cultural Partners Programme

We will deliver upon a Cultural Partners Programme which will actively support and engage art and cultural organisations and individuals to have a presence at Liverpool ONE. Arts and culture, including music is proven to have a positive impact on wellbeing. Liverpool ONE engages with hundreds of artists and cultural organisations every year and as part of our 15-year anniversary celebrations in 2023, the Cultural Partners Programme is a legacy that will be built upon. The programme will proactively provide spaces and places for artists, groups and organisations to showcase their work and actively engage with visitors.

## Chavasse Park

Building on the existing strengths already recognised as part of the Green Flag accreditation, we will continue to put Chavasse Park at the heart of community events while improving the biodiversity and enhancing the way visitors can enjoy our much-loved park.

## Carbon Literacy

With almost 4,000 people working across the Liverpool ONE estate, 750 residents and around 22 million visitors, Liverpool ONE has substantial audiences to communicate with to improve the region's carbon literacy. A communications strategy that is designed to educate and inform audiences about best practice, shopping habits that favour the environment and champion net-carbon initiatives will be delivered in both digital and physical spaces. The strategy forms a key pillar in Liverpool ONE's anniversary celebrations and most importantly, commitment to the future.

## Volunteering

We have ambitious plans to double the number of paid hours for our team to volunteer for good causes. In 2022 our volunteers assisted with the set up of a new children's home on the Wirral and the removal of invasive scrub on Ainsdale Beach, among other activities.

## Liverpool ONE Foundation: Youth Clubs

The Liverpool ONE Foundation has held a long term commitment to supporting young people and positive mental health. Following the impact of Covid on young people and communities the Foundation will focus during 2023 specifically on direct support for youth clubs at the heart of communities in the Liverpool City Region.

Youth Services provide young people with somewhere to go, something to do and someone to talk to. Youth services provide a safe space for young people and the opportunity to build a relationship with a trusted adult. Youth services play a significant role in safeguarding young people and supporting their development. Regardless of a young person's background, youth services can help them harness skills to do better in education, improve mental wellbeing, and develop life skills to help them get the job they want, and make a positive contribution in their communities.

In 2023, the Foundation looks forward to helping to restore community centres, support consistency in staffing and build relationships with communities.







#### **Memorial Garden**

We have plans to work with community partners to develop our memorial garden into a legacy garden from Eurovision. Here local community groups will be encouraged to enjoy outdoor space and a place for healing and therapeutic horticulture.

#### **Biodiversity**

Ambitious Biodiversity Net Gain (BNG) uplift targets for 2023 and beyond are being set with plans to increase nature-based solutions across Liverpool ONE. These will improve biodiversity and increase green infrastructure to aid with surface flood risk protection, air quality improvement, biodiversity conservation and support for mental wellbeing.

#### **Eurovision**

As a key partner for this exciting event, we are keen to celebrate and provide space and activities for all to enjoy. This includes community led art projects and inclusive events for all. Our involvement will be a tribute to Ukraine and encourage diversity and respect. We aim to achieve a lasting legacy in line with our commitment with communities and people.

#### **Recycling**

Whilst maintaining our Zero Waste to Landfill, we wish to significantly increase our circularity of waste working with our occupiers, visitors, staff to reduce waste and recycle more.







LIVERPOOL  
**ONE**